

Course Specifications

| Course Title: | Hospitality Graduation Project 1 | |
|---------------------|--|--|
| Course Code: | | |
| Program: | Bachelors of Tourism and Hospitality Management: Minor Specialization Hotel Management | |
| Department: | Tourism and Hospitality Management | |
| College: | Collage of Business | |
| Institution: | Umm Al-Qura University | |











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A. Course Identification

| 1. | 1. Credit hours: | | | | |
|----|--|--|--|--|--|
| 2. | Course type | | | | |
| a. | University College Department Others | | | | |
| b. | Required Elective | | | | |
| 3. | Level/year at which this course is offered: 10 th Semester /4 th Year | | | | |
| 4. | Pre-requisites for this course (if any): | | | | |
| | | | | | |
| | | | | | |
| 5. | 5. Co-requisites for this course (if any): | | | | |
| | | | | | |
| | | | | | |

6. Mode of Instruction (mark all that apply)

| No | Mode of Instruction | Contact Hours | Percentage |
|----|-----------------------|----------------------|------------|
| 1 | Traditional classroom | | |
| 2 | Blended | | |
| 3 | E-learning | | |
| 4 | Distance learning | | |
| 5 | Other | 30 | 100% |

7. Contact Hours (based on academic semester)

| No | Activity | Contact Hours |
|----|-------------------|----------------------|
| 1 | Lecture | 30 |
| 2 | Laboratory/Studio | |
| 3 | Tutorial | |
| 4 | Others (specify) | |
| | Total | 30 |

B. Course Objectives and Learning Outcomes

1. Course Description

Entrepreneurship and real business world were identified as keys to advance the graduate students skills to develop the performance of their future hospitality enterprises. This Course aims to equip students with capabilities and skills to develop feasible hospitality ideas and undertake a marketing study as the first part of their hospitality projects . This first part will include a marketing study and initial projection for how they will operate, which will be completed at "Hospitality Graduation Project 2 course". Students written work and presentations will be evaluated and assessed at the end of the semester by a panel composed from the Tourism and Hospitality Management Department Faculty members.

2. Course Main Objective

This Course aims to equip students with capabilities and skills to develop feasible hospitality ideas and undertake a marketing study as the first part of their hospitality projects. This first part will include a marketing study and initial projection for how they will operate, which will be completed at "Hospitality Graduation project 2 course".

3. Course Learning Outcomes

| | CLOs | Aligned PLOs |
|-----|---|-----------------|
| 1 | Knowledge and Understanding | |
| 1.1 | Define essential terms related to feasibly study in the hospitality context | K-1 |
| 1.2 | Memorize and define the components of the Marketing plan for hospitality Projects | K-2 |
| 1.3 | Identify the best market research methods meeting the nature of hospitality projects. | K-3 |
| 1 | | |
| 2 | Skills: | |
| 2.1 | Write a marketing study fulfilling the criteria of hospitality projects' feasibility study. | S-1 |
| 2.2 | Identify the differences between the nature of business at different hospitality projects and its reflections on the components of the written graduation project. | S2 |
| 2.3 | Present how his project idea was developed using creative thinking skills, how he will undertake his hospitality marketing study and introduce his operational and technical part to the assessment committee | S3 |
| 2 | | |
| 3 | Values: | |
| 3.1 | Develop power points and written reports to reflect his belief in creative thinking, entrepreneurship and feasibility study. | V-1 |

C. Course Content

| No | List of Topics | Contact Hours |
|----|--|------------------|
| 1 | Introduction | 2 |
| 2 | The process of the feasibility study in hospitality industry | 2 |
| 3 | Creative thinking to develop a project idea in hospitality | 2 |
| 4 | KT Decision Analysis Technique to choose the project idea | 2 |
| 5 | Hospitality Projects Site Analysis | 2 |
| 6 | Introduction towards Marketing Study | 1 |
| 7 | Market Study | 2 |
| 8 | Using Hospitality Statistics and Reports | 1 |
| 9 | Survey Design Customized for the Hospitality Context | 2 |
| 10 | Interviews for Hospitality Market Studies | 2 |
| 11 | Hospitality Products Study | 1 |
| 12 | Competition Analysis | 2 |
| 13 | Marketing Plan for Hospitality Enterprises | 2 |
| 14 | Designing a promotional plan for hospitality projects and the summary of marketing budget | 2 |
| 15 | Technical Study: An Introduction and starting up your operational tactics (Finalizing hospitality graduation project 1 and starting preparation for hospitality graduation project 2 course) | 4 |
| | Total | 30 |

D. Teaching and Assessment

1. Alignment of Course Learning Outcomes with Teaching Strategies and Assessment Methods

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|---------|---|---|---|
| Code | Course Learning Outcomes | Teaching Strategies | Assessment Methods |
| 1.0 | Knowledge and Understanding | | |
| 1.1 | Define essential terms related to feasibly study in the hospitality context | Active Learning strategies eLearning strategies Watsapp Learning | Exams Team Work Assignments Course Work In Class Activities |
| 1.2 | Memorize and define the components of the Marketing plan for hospitality Projects | Active Learning strategies | Exams Team Work Assignments Course Work In Class Activities |
| 1.3 | Identify the best market research methods meeting the nature of hospitality projects. | Active Learning strategies eLearning strategies Watsapp Learning | Exams Team Work Assignments Course Work In Class Activities |
| ••• | G. W | | |
| 2.0 | Skills: | | 7 |
| 2.1 | Write a marketing study fulfilling the criteria of hospitality projects' feasibility study. | Active Learning strategies eLearning strategies Watsapp Learning | Exams Team Work Assignments Course Work In Class Activities |
| 2.2 | Identify the differences between the nature of business at different hospitality projects and its reflections on the components of the written graduation project. | Active Learning strategies eLearning strategies Watsapp Learning | Exams Team Work Assignments Course Work In Class Activities |
| 2.3 | Present how his project idea was developed using creative thinking skills, how he will undertake his hospitality marketing study and introduce his operational and technical part to the assessment committee | Active Learning strategies | Exams Team Work Assignments Course Work In Class Activities |
| 3.0 | Values: | l | <u> </u> |
| 3.1 | Develop power points and written reports to reflect his belief in creative thinking, entrepreneurship and feasibility study. | Active Learning strategies | Exams Team Work Assignments Course Work In Class Activities |
| 3.2 | | | |
| ••• | | | |
| | | | |

2. Assessment Tasks for Students

| # | Assessment task* | Week Due | Percentage of Total Assessment Score |
|---------|--|----------------------|---|
| | In Class activities (Semi Weekly written Tasks and | Every | 20% |
| 1 | presentations; Black Board interaction and tasks; | week | |
| | Watsapp Interaction) | | |
| 2 | Mid Term exam (Project progress discussion) | 5 th Week | 10% |
| 3 | Pre-Final Exam (Project Finalizing discussion) | 9 th Week | 10% |
| | Project Presentation and assessment | 12th | 60% |
| 1 | | week from | |
| 7 | | each | |
| <u></u> | | semester | |

^{*}Assessment task (i.e., written test, oral test, oral presentation, group project, essay, etc.)

E. Student Academic Counseling and Support

Arrangements for availability of faculty and teaching staff for individual student consultations and academic advice :

The course director is available at his office hours to help and support students. The academic advising unit is also affording the service to the college students.

- -Office hours (1 hr/week).
- E-mail (available).
- -Watsapp

F. Learning Resources and Facilities

1.Learning Resources

| •Otto, M. (2009). Feasibility Study and Future Projections of Suborbital Space Tourism at the Example of Virgin Galactic. Diplomica Verlag. ISBN-10: 3836667231. ISBN-13: 978-3836667234 |
|---|
| •Baker, K. (2000). Project Evaluation and Feasibility Analysis for Hospitality Operations. Hospitality Press. ISBN-10: 186250489X. ISBN-13: 978-1862504899. |
| Walker, J. R. and Lunberg, D. E. (2000). The Restaurant: From Concept to Operation (3rd ed.). Wiley. ISBN-10: 0471356069. ISBN-13: 978-0471356066 |
| Simon, L. (2006). The Restaurant Dream?. Atlantic Publishing Companny (Illustrated edition). ISBN-10: 0910627835. ISBN-13: 978-0910627832 |
| •Clarke, A. and Chen, W. (2007). International Hospitality Management: concepts and cases. Butterworth-Heinemann. ISBN-10: 0750666757. ISBN-13: 978-0750666756 |
| •Arthur, L. and Brown, D. R. (2005). The Professional Caterer's Handbook: How to Open and Operate a Financially Successful Catering Business (Illustrated Edition). Atlantic Publishing Company. ISBN-10: 0910627606. ISBN-13: 978-0910627603. PCH Publications (ed.) (2007). Feasibility Study Preparation and Analysis. PCH Publications . ASIN: B000VFH16K |
| |

| | Fullen, S. (2004). Opening a Restaurant or Other Food Business Starter Kit: How to Prepare a Restaurant Business Plan & Feasibility Study. Atlantic Publishing Group Inc. ISBN-10: 0910627363. ISBN-13: 978-0910627368 Lawson, F. (1998). Hotels and Resorts Planning Design and Refurbishments. Butterworth Architecture |
|-----------------------------------|--|
| Essential References Materials | - Cornell Hospitality Quarterly (Peer Reviewed Journal) - Previous Years Graduation Projects in the department |
| Electronic Materials | - American Hotels and Lodging Association Website and data base. https://hospitalityinsights.ehl.edu |
| Other Learning Materials | |

2. Facilities Required

| Item | Resources |
|--|---|
| Accommodation (Classrooms, laboratories, demonstration rooms/labs, etc.) | Class room with max of 20 seats- Active Learning Halls |
| Technology Resources (AV, data show, Smart Board, software, etc.) | Data-show, Video and scientific films, White board, flip chart, Blue glue; Markers. |
| Other Resources (Specify, e.g. if specific laboratory equipment is required, list requirements or attach a list) | |

G. Course Quality Evaluation

| Evaluation Areas/Issues | Evaluators | Evaluation Methods |
|---|------------|------------------------------|
| Effectiveness of teaching and assessment | Students | Questionnaire |
| Quality of learning resources | Faculty | Questionnaire |
| Extent of achievement of course learning outcomes | Faculty | Exams & Students performance |
| | | |
| | | |
| | | |
| | | |

Evaluation areas (e.g., Effectiveness of teaching and assessment, Extent of achievement of course learning outcomes, Quality of learning resources, etc.)

Evaluators (Students, Faculty, Program Leaders, Peer Reviewer, Others (specify)

Assessment Methods (Direct, Indirect)

H. Specification Approval Data

| Council / Committee | |
|---------------------|--|
| Reference No. | |
| Date | |